

Security and data overview

How asasii stay handles identity, audit, guest data, card data and continuity.

Identity and access

Single sign-on	With the operator's own identity provider
Multi-factor authentication	Required on every console
Roles	Scoped by property and function

Audit

What is recorded	Every action, with the previous value
Retention	Seven years
On the folio	Room charges, outlet spend, deposits and adjustments, each posted as it happens

Where the data lives

Environment	The operator's own cloud account or data centre
Ownership	The operator owns the software and the records; the operator's team holds the keys, the backups and the data
Maintenance	idataraya installs the system, hardens it and keeps it current

Guest data

Guest records	Stay in the operator's own environment, under the Personal Data Protection Act 2010
What a record holds	Stay history, spend and entitlements
Export	Every record exports on request

Card data

Card payments	Through the operator's own acquirer
Card data	Stays with the acquirer

Continuity

Backup	A drilled backup and restore
Monitoring	Continuous, from within the operator's environment
Response	Severity-based response times, measured monthly

Integration

API	Documented, and open to the operator's other systems
Systems in use	Booking channels, payment providers and accounting packages stay where they are; idataraya integrates asasii stay with them

asasii stay is a product of idataraya Sdn Bhd (1263428-K), Kuala Lumpur. Deployed in the client's own environment, customised and maintained by idataraya. info@idataraya.com · stay.asasii.com